

Terms of Trade

PRICES are in New Zealand Dollars (NZ\$) and include GST for NZ purchasers

DELIVERY: You must make sure that the delivery address and receiver's name for your order is accurate and complete (including any business name if you ask us to deliver to a work address) We cannot take responsibility for any orders that go missing due to incorrect delivery information provided by you, or because you have not chosen a safe delivery address.

See shipping and ordering detail on **CONTACT** page

Please choose carefully, as we do not refund if you change your mind or if you made a mistake when ordering. However, if we make a mistake and send you the wrong item, we will send the correct item.

ORDER by Phone, Email or Post. Visa & Mastercard accepted. We require your Credit Card Number, Expiry Date, Cardholders Name & CVV number.

Alternatively, we can also offer a 'secure hosted payments page' which is emailed to you, enabling you to securely enter your Credit Card details.

Some manuals are available to order via our **ONLINE SHOP** & secure checkout.

Your details you provide us are for facilitating your order only, and will not be shared with other parties.

If you are completing a transaction **from outside of New Zealand** and are unsure of exchange rates, check the rates before placing your order.

If you use a credit card registered outside New Zealand, the card issuer determines the total based on the exchange rate at the time your card is charged. They may also charge a fee for currency conversion, so if you are unsure check with them before placing your order.

As purchaser, you will bear any risk of currency fluctuations

See shipping and ordering detail on **CONTACT** page.

INTERNATIONAL ORDERS are shipped Standard Airmail Post. Email: sales@tractorbooks.co.nz for quote on International Shipping.

Prices shown were correct when listed – we will advise you if the price has changed on the item you are ordering. Errors or omissions of any kind shall be subject to correction.

Most manuals listed on the website are 'in stock' however we will advise if there will be any delays.